



Australia Awards

Australia Awards in Indonesia Short Course

Water Utility Regulatory Approaches



The participants of Water Utility Regulatory Approaches during the in Australia component of the short course.

The Australia Awards **Water Utility Regulatory Approaches** Short Course brought together 25 participants from various Indonesian ministries, utilities, and organisations involved in the strategic planning and financing of water and wastewater infrastructure and services.

Under the guidance of Course Leaders Bronwyn Powell and Associate Professor Brian McIntosh, attendees engaged in expert-led presentations covering critical topics such as water reform, investment strategies, tariff setting, price regulation, and utility asset planning.

The program emphasised issues including digitisation, workforce planning, performance benchmarking, and the integration of circular economy principles, particularly in water recycling. The course also addressed climate change adaptation and promoted gender equality, disability, and inclusion (GEDSI) within the water sector, equipping participants with the knowledge and skills to drive sustainable water management practices in Indonesia.

Course schedule:

- Pre-Course workshop
17 – 19 July 2024
- In-Australia program
19 – 30 August 2024
- Post-Course workshop
10 – 12 December 2024





Participants touring the facilities at Koala Farms.

Site Visits

During the In-Australia program, participants had the opportunity to visit a variety of organisations. Sites visits included:

- Sutton Farms
- Malabar Wastewater Treatment Plant
- Central Park Sydney – Altogether Group (Utility)
- Wivenhoe Dam – Seqwater
- Mt Crosby Water Treatment Plant

Participants' Award Projects

Course participants prepared Award Projects based on the course learning outcomes. These projects were continuously reviewed and discussed with their group mentor throughout the course.

Projects included:

- Strategic Planning for Integrated Water Resource Infrastructure and management in Batam FTZ
- Equitable access to water for all: Public Awareness, Leadership and Capacity Building
- Investment framework for water utilities in Indonesia

Pre-Course Workshop

The 3-day pre-course workshop took place in Jakarta, Indonesia between 17 - 19 July. The pre-course was presented by the course leaders and was designed to introduce the program objectives and expectations to the participants as well as provide them with an overview of the main topics. At the workshop the participants presented their Award Project proposals and commented on other projects.

Post-Course Workshop

The 3-day post-course workshop was held in Bali, Indonesia between 10 – 12 December. During the workshop participants summarised their learning from the course and presented their Award Projects, providing an opportunity for peer feedback and exploration of further collaboration.

*Awesome. Thank you, Australia Awards, for this opportunity. This course is very useful, especially related to policies and institutions as well as integrated infrastructure development in water resources management. I have learned a lot from Australia and will apply it in activities that support work activities as well as input for recommendations in decision making/formulation of national policies for integrated water resources infrastructure. **Anonymous Participant***

*I had great experience for the short course, new insights and new knowledge. Will be one of my most memorable experiences! **Anonymous Participant***



The participants of Water Utility Regulatory Approaches during the Pre-Course in Jakarta, Indonesia.

For further information about the program, please contact:

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